# ITFINANCEMARKETREPORT INACEMARKETANDRECRU CEUPDATERECR ANCEMARKETREPORT

## KEY INSIGHTS ON **HOW TO ADAPT AND THRIVE** IN A POST-PANDEMIC WORLD



**MichaelPage** 

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# An introduction **from Nick Kirk** UK Managing Director, PageGroup



Continuous change has defined the way many companies have been operating throughout the global health emergency. At times of uncertainty, strong leadership, effective communication, and above all, empathy are key to enabling your people to drive business continuity and facilitate a strong recovery.

In light of the rapid switch to remote working, operating in a locked-down country, and navigating the ongoing impacts of Covid-19, organisational transformation has come to the fore as businesses adapt to the realities of the market and a redefined business world.

Understanding the shape of the industry you operate within and how the candidate market is responding to these changes is crucial to effectively plan your team structure and reinforcing the vision of your company. Closing any identified skills gaps and bringing in new skill sets will be fundamental to your success.

In this finance market update, we share our unique insights and data on the shape of the sector. We explore how competitive the market is, what professionals are looking for, and how businesses can secure top talent.

It is undeniable that an increase in homeworking will be one long-term legacy of the pandemic, but our research shows that many workers are relishing a return to the office and value the in-person interaction it brings. It will be interesting to see how employers tackle the challenges of managing a blended workforce, and the role that offices will play from now on – not least because these are pertinent topics for us, at PageGroup, too. We are also having to adapt in order to thrive – and are committed to helping our customers do the same with their business.

Our consultants are available via email, landlines, mobiles and video to assist you with all of your recruitment needs. You can also get in touch and request a call back by clicking <u>here</u>.

On behalf of PageGroup in the UK, I hope you find this report to be a useful tool in the next steps of your business's evolution.

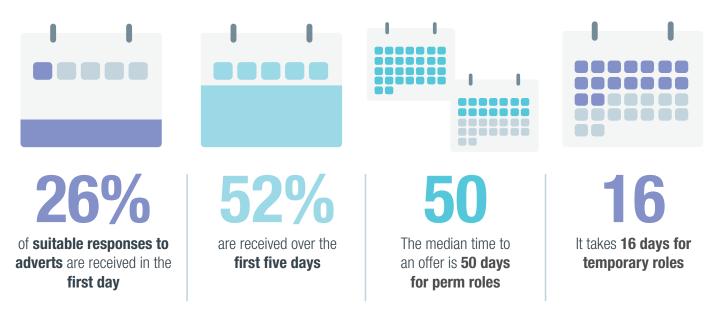


As recruitment in finance shifted to remote processes, the time to hire has stretched to incorporate multiple stages of interviews. While key roles advertised have seen little change, skill sets needed throughout this period have seen a big shift in focus.

## **COMPETITION** IN THE SECTOR



## RECRUITING FINANCE TALENT



# Market overview — the post-Covid landscape

## **TOP 10 MOST ADVERTISED ROLES**

- **1. FINANCE MANAGER**
- 2. FINANCIAL CONTROLLER
- 3. FINANCE ANALYST
- 4. AUDIT MANAGER
- 5. TAX SENIOR

- 6. FINANCIAL ACCOUNTANT
- 7. FINANCE DIRECTOR
- 8. HEAD OF FINANCE
- 9. COMMERCIAL FINANCE MANAGER
- **10. SENIOR FINANCIAL ACCOUNTANT**

# MOST IN-DEMAND FINANCE SKILLS



## Adaptability

Those that are quickly able to adapt to changes in the market, adjust, processes and procedures to accommodate are key in business agility.



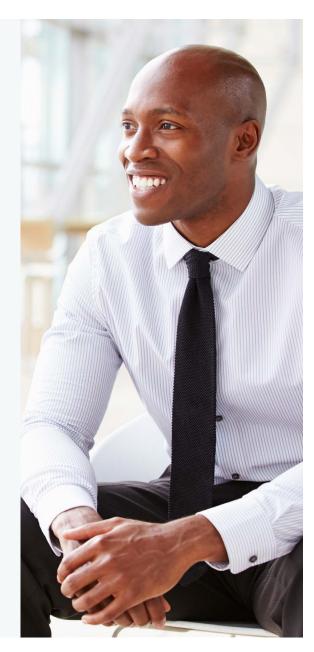
## Flexible leadership

Empathy has been crucial for business leaders throughout this time. Everyone will have been impacted differently by the health emergency, and strong, effective leadership has been key to protecting and ensuring people are supported.



## Stakeholder management

Communication can make or break a team. In finance, effectively collaborating with both internal and external stakeholders throughout this period has been fundamental to ensuring financial security for businesses.



# **UK workforce market** sentiments analysis



The unique circumstances surrounding Covid-19 have reshaped the way that professionals view their options in the job market. When assessing both their longer-term career directive and immediate opportunities for a new role, candidate behaviours are likely to change significantly moving forward.

## KEY CANDIDATE INSIGHTS

#### When considering their career:



of professionals are reassessing their career options and priorities



have had to reconsider their career path entirely



**3 in 5** want to be able to work from home more than previously



**1 IN 3** are likely to favour roles that are not customerfacing or can be done virtually



said wellness programme/health insurance/life insurance will be more important to them

#### When looking for a new role:

**†** † † † † †

**7 in 10** highlighted development opportunities as more important

# The biggest challenges facing the sector – and how to tackle them

# CHALLENGE:

The unique circumstances surrounding Covid-19 have reshaped the way that professionals view their options in the job market. When assessing both their longerterm career directive and immediate opportunities for a new role, candidate behaviours are likely to change significantly moving forward.



Where offers fall through, and a second process is required, those that were ignored in the first round are unlikely to be interested in engaging. Ensuring your job descriptions are clear,

processes are communicated, and where possible, all candidates are notified of whether they are successful, will help attract the right people and protect your employer branding.

Jessica Timelin, Operating Director, Michael Page Finance

# CHALLENGE:

More than 60% of professionals want to be able to work from home more than previously. However, the large majority (39%) just want the flexibility to do so as and when needed, and only 12% said they would ideally like to work from home full time.



Flexible working has always been highly sought after by professionals. However, now it is likely that this will almost become an expected condition of any role. Allowing employees more

flexibility in the way they get work done, when they complete it, and where they operate from will really set companies apart.

**Charlotte Stansfield, Associate Director,** Michael Page Finance

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## CHALLENGE:

Technology has been crucial in engaging with and staying connected to employees. When hiring virtually, remote recruitment and onboarding have been key. Unfortunately, many candidates have been dissatisfied with the level of engagement that they have had with their managers and their new team.

When hiring remotely, how do you facilitate team collaboration and work relationships? How do you build loyalty virtually?



Many candidates we have placed in roles during lockdown have expressed that due to poor onboarding processes and lack of communication they have felt no sense of connection to the company or the role. Comprehensive onboarding programmes and ensuring regular communication with your new employees has never been more

important. You need to ensure that your employees, new and existing, feel connected and part of the team.

**Fraser Binnie, Operating Director,** Michael Page Finance VIRTUAL EVENT Adapting is thriving in a post-pandemic world

Based on a recent PageGroup survey



of employees said they do not plan to stay with their current employer beyond 12 months

#### **Virtual Event**

Keynote speakers:



**Professor Jonathan Trevor** from Saïd Business School

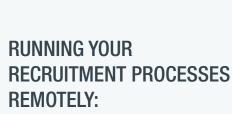
Matthew Taylor, UK Government advisor

Adapting is thriving in

a post-pandemic world

Watch on demand now

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### A complete guide

- Attracting the right talent
- Assessing CVs and covering letters ≻
- Utilising video technology for interviewing
- Making a strong offer to secure top talent
- Adapting your onboarding to a remote process

For practical tips and advice, as well as examples of best practices when hiring, access your free copy.

#### **RUNNING YOUR** RECRUITMENT PROCESSES **REMOTELY:**

A complete guide

**MichaelPage** 

**Download guide** 



Taking into consideration both the recruitment landscape in finance and the sentiments of professionals in the market, there are more changes ahead for businesses in the UK.

The shifts that were made in response to Covid-19 may be just the beginning. It has been said that these changes are likely to form the foundation for more change in the coming year, which businesses must stay on top of to future proof operations and win the best talent in the market.

At PageGroup, we are committed to providing our customers with the highest level of support possible. This means forming strong partnerships built on person-to-person relationships, backed by unparalleled insight into the recruitment landscape, and our promise to connect our clients' opportunities with the very best talent in the market.



While this report covers general insights and data on the finance market across the UK, we recognise that many of our customers will require more in-depth insights into their regions, sector, and even specific roles.

If you would like more information about job demand, salary and benefits trends, talent mapping, an assessment of your employer branding, plus much more you can request a comprehensive, bespoke market analysis report.

Custom Market Analysis produced for **Michael Page** PageInsights Example Client by Katherine Jackson 26/06/2020 Analysis 1: UK vs global job demand in your industry UK week on week view APAC VIK WK WK WK 01/05 58/06 15/06 22/0 I ATAM VHK VHK VHK VHK 01/05 08/08 15/06 22/06 WK Analysis 2: Current salary & benefits tre Current market rate for your last 10 hires ied L Most in demand benefits 2020 77% | Flexible working hours 59% | Wellness programme (including life/health insura lance Ma 14,505 80.000 24,500 35% | Education loan 14.785 20% | Company device policy 17,500 18% | Employee discounts Analysis 3: Talent mapping and targeting Location and volume study Industry attractiveness and migration data Candidate availability based on your last hire 4 | FMCG

Market data and insights source: Page Insights recruitment market data July 2020; PageGroup's UK July Job Confidence Index Survey completed by 3972 professionals; PageGroup's UK August (3rd-17th) Job Confidence Index Survey Conducted 1025 Professionals.

For more information, please reach out to your local Michael Page specialist.



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